

## Statement of Deficiencies

### 713.A: Office of Public Health, State Fire, City Fire, Office of Early Childhood approval

Not Met

713.A: Current approvals by the Office of Public Health, Office of State Fire Marshal, City Fire (if applicable), Office of Early Childhood and the Licensing Division shall be required before the expiration of an existing license.

#### Finding:

713.A Based on record review/interview(s): The Provider lacked documentation of a current annual inspection and approval from Office of Public Health. The date of the last approval is December 13, 2016; however, S1 verified that the Dept of Health completed an inspection in late January 2017 (exact date unknown) in regard to a complaint received regarding gnats. S1 stated she did not receive verification of the outcome of this inspection outside of an email from a representative of the Dept of Health requesting verification of requested pet control on January 27, 2017. S1 stated that pest control was called, but has not yet come out. S1 contacted the Dept of Health during Specialist visit and stated that the Health department advised her that the previous Health inspector is no longer there and that there was no way to access the center's status at this time while his position is being filled. S1 stated she would follow up with the Dept of Health in order to attain verification of current approval.

### 1509-A.8. a-b: Behavior Management Policy

Not Met

#### 1509-A.8. a-b: Behavior Management Policy

Each center shall develop and implement a written behavior management policy describing the methods of behavior guidance and management that shall be used at the center.

The behavior management policy shall prohibit children from being subject to any of the following:

- i. physical or corporal punishment which includes but is not limited to yelling, slapping, spanking, yanking, shaking, pinching, exposure to extreme temperatures or other measures producing physical pain, putting anything in the mouth of a child, requiring a child to exercise, or placing a child in an uncomfortable position.
- ii. verbal abuse, which includes but is not limited to using offensive or profane language, telling a child to "shut up", or making derogatory remarks about children or family members of children in the presence of children;
- iii. the threat of a prohibited action even if there is no intent to follow through with the threat;
- iv. being disciplined by another child;
- v. being bullied by another child;
- vi. being deprived of food or beverages;
- vii. being restrained by devices such as high chairs or feeding tables for disciplinary purposes; and
- viii. having active play time withheld for disciplinary purposes, except timeout may be used during active play time for an infraction incurred during the playtime.

#### Finding:

1509-A.8. a-b Based on interview(s): Provider violated the Behavior Management Policy as verbal abuse in the form of use of offensive and profane language. S8 stated that she used a profane word while providing care for children and she has been redirected. S1 stated that upon her knowledge of the allegations, she conferenced S8 regarding use of profanity in the presence of children and advised that further violation would result in termination.

### 1711-A-B-D-G: Child to Staff Ratio

Not Met

1711-A-B-D-G: A. Child to staff ratios are established to ensure the safety of all children.

B. Minimum child to staff ratios shall be met at all times.

1. There shall be a minimum of two staff members present at an early learning center when more than one child is present.
  2. Only those staff members directly providing care, supervision or guidance to children shall be counted in the child to staff ratios.
- D. Minimum Child to Staff Ratios for Type II and Type III centers:

Ages of Children		Ratio
Infants under 1 year		5:1
1 year	7:1	
2 years		11:1
3 years	13:1	
4 years		15:1
5 years		19:1
6 years and up	23:1	

G. Mixed Age Groups - Minimum Child to Staff Ratios

1. An average of the child to staff ratios may be applied to mixed age groups of children ages 2, 3, 4 and 5
2. Child to staff ratios for children under age two are excluded from averaging.
3. When a mixed age group includes children younger than age two, the age of the youngest child determines the child to staff ratio for the group.
4. An average may be applied to a mixed age group consisting only of children ages 5 and older.

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### Finding:

1711-A-B-D-G Based on observations/interview(s): The Provider failed to meet the required child to staff ratio for children of the following ages: 10 children age 1 with 1 staff. The required ratio for children of this age is 7 children per 1 staff person. Specialist observed S8 arrived at the same time as the Specialist and enter Class #6 where S4 was supervising a class of 10 one year olds alone. S1 stated that ratio was not met due to staff running late. Provider corrected prior to Specialist departure.

### 1713-E&F: Supervision Participation

**Not Met**

1713-E&F:

E: While supervising a group of children, staff shall devote their time to supervising the children, meeting the needs of the children, and participating with them in their activities.

F: Staff duties that include cooking, housekeeping or administrative functions shall not interfere with the supervision of children.

### Finding:

1713-E&F: Based on observations/ interview: While supervising a group of children, childcare staff did not devote their time to supervision of the children, meeting the needs of the children, and in participation with the children in their activities; S5 was observed seated on a chair using her cell phone. Specialist looked through the window and observed S5 seated in a chair using her cell phone for approximately one minute while responsible for the supervision of a class of ten two year olds. Specialist inquired with S5 what she was doing on her phone and S5 replied she was just "Scrolling". S1 ensured that staff put away their cell phones prior to Specialist departure.

### 1715-A.5: State Central Registry

**Not Met**

1715-A.5: Personnel files for each staff member shall be maintained at the center and shall include the following: documentation of a current, completed state central registry disclosure form indicating no justified (valid) finding of abuse or neglect by the DCFS, or a current determination from the DCFS indicating that the individual does not pose a risk to children.

### Finding:

Based on record review: S9 did not have documentation of a current determination from DCFS indicating that S9 does not pose a risk to children prior to being present in or providing services to the center. S9's State Central Registry form signed January 24, 2017 by S9 and S1 (Licensed Facility Representative) documents S9 has a valid finding of abuse or neglect. S9's hire date was January 24, 2017 as verified through center records.

### 1911-K: Hand Washing

**Not Met**

1911-K: Staff and children shall wash their hands using soap at least at the following times: upon arrival at the center, before preparing or serving meals, before giving medication, after playing in water used by more than one person, after toileting, after helping a child use a toilet or changing diapers, after wiping noses or cleaning wounds, after handling pets and other animals, after playing in sandboxes, before eating meals or snacks, upon coming in from outdoors, after cleaning or handling garbage and anytime hands become soiled with body fluids, such as urine, saliva, blood or nasal discharge.

### Finding:

1911-K Based on observations: Staff did not wash their hand with soap as needed. Licensing Special observed that staff did not wash their hands after each diaper change. Specialist observed S5 change 4 children's diapers without washing her hands with soap and water between each diaper change.